

January 4, 2023

Attention: Homeowners / Tenants / Businesses

IMPROVING ELECTRICAL SERVICE FOR CUSTOMERS IN THE CITY OF MARKHAM

Alectra Utilities Corporation is committed to a continual program of preventative maintenance, repair, refurbishment, and replacement of electrical equipment in order to ensure a reliable supply of electricity to our customers.

One of Alectra's 2023 projects is refurbishment of existing underground distribution cables in area bound by **Hwy 7, Markham Rd, 16th Ave** and **McCowan Rd**. The project map can be found on the second page of this notice.

Customers can expect to see Alectra's cable injection contractor, **Novinium Inc.**, at work starting approximately January 16, 2023. Minor interruptions in service may be required at various stages of the project to ensure worker safety. We will notify each customer of these short interruptions well in advance.

The refurbishment of underground distribution cables may require landscaping disturbance in certain sections to expose underground cable splices. With public safety and a concern for the environment as two of our key corporate values, Alectra Utilities would like to assure you that landscaping will be restored to its previous state.

Please note: Alectra and contractors working on behalf of Alectra have implemented a set of precautionary procedures surrounding Covid-19 to protect the health of our employees and the general public.

If you have any questions or concerns about this project, please contact our Customer Outreach Department at your convenience.

Thank you in advance,

Customer Outreach Department

T: 1-877-963-6900

Option 9, Ask for Customer Outreach Department

Alectra Utilities Corporation

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PROJECT AREA

