



By-law and Regulatory Services Division



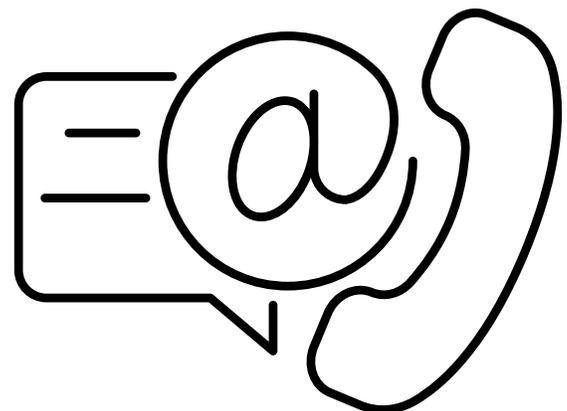
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Markham's Municipal Law Enforcement Officers provide complaint based and proactive enforcement services for all the City's regulatory by-laws. This division is also responsible for enforcement of parking by-laws.

Contact Information

- Follow Markham By-law on Twitter [@MarkhamBylaw](https://twitter.com/MarkhamBylaw) (Note: This account is not monitored 24/7)
- Visit our website for more information on frequently requested by-laws.
- For service requests, call 905.477.5530 or visit markham.ca





Parking Operations

Winter Road Maintenance & Snow Clearing Operations

With winter now upon us, the City of Markham Parking Operations Team would like to provide everyone with guidance on parking regulations with respect to snow removal.



- ❄️ During snow clearing operations, parking on both sides of the streets is prohibited. This regulation is to ensure the prompt and efficient removal of snow allowing for the streets to remain safe and maintained for the public.
- ❄️ The restriction for on-street parking applies even to those who are in possession of overnight parking permits. If you have purchased an overnight permit for your area, the terms of use for said permit require you to refrain from on-street parking as snow clearing operations may occur at any time, day or night. Those in the Cornell community that have lay-by parking shoulders may park in them to avoid interfering with snow clearing operations.
- ❄️ This restriction applies to vehicles with overnight exemptions as well. Exemptions will not be applied in the event of snowfall and will be subject to enforcement.

Winter Maintenance App



The City of Markham has created an app that shares up-to-date snow clearing operations allowing residents to plan for parking accordingly. It also includes information of what road conditions are expected before snow clearing operations would commence for each service area.

This intuitive app tracks current and past snow clearing operations including GPS tracking of the current location of snow plows. Use this app to keep track of when snow clearing is expected for your area.

Access this app on markham.ca/winter or use the Access Markham app on your iOS or Android device.

Odd-Side Street Parking



During the winter season, from November 15 to April 15, the City of Markham kindly directs residents to park on the odd-numbered side of City streets. This allows for greater vehicular access when winter conditions, typically snowbanks, restrict the drivable portions of city streets.

By following this rule, residents can do their part to ensure there is as much space as possible for cars to drive in both directions during the winter season making the streets safer for all.

To file a complaint concerning illegal signage, contact us at: 905.477.7782 or customerservice@markham.ca. Additionally, you can visit markham.ca/wps/portal/home/onlineservices/requestaservice, to submit a complaint regarding illegal signage through our online service request system.



Property Standards

Noise By-law

During the holiday season, we want to remind everyone about expectations around noise in the community. Refer to the chart on the right for Amplified Noise regulations.

Shouting, whistling and singing are not allowed after 11 PM.

Noise beyond the permitted time is subject to enforcement.

Noise permits can be applied for through the City's website.

Days of the Week	Prohibited Times	Permitted Times
Monday - Thursday	5 PM one day to 7 AM the next day	7 AM to 5 PM
Friday	11 PM one day to 7 AM the next day	7 AM to 11 PM
Saturday	11 PM one day to 7 AM the next day	7 AM to 11 PM
Sunday	5 PM one day to 9 AM the next day	9 AM to 5 PM

Disposing of Snow and Fire Hydrant Accessibility

With the winter season upon us, under the Road Occupancy By-law, we wish to remind everyone that there should be no disposing of snow on any municipal road. Please do not shovel snow back onto the road during or after snow clearing operations.

In addition, please ensure the fire hydrant is clear of snow for easy access and visibility during emergencies. In an emergency, every second counts.





Winter Safety Tips and Advice

Cold Weather Alerts



You can be notified of cold weather alerts and stay up-to-date with current local weather conditions by visiting Environment Canada's website, or their WeatherCAN app on iOS or Android devices.

You can also tune into York Regions radio station, 105.9FM The Region or follow the City of Markham on Facebook and Twitter.

Winter Outdoor Safety Tips



- Avoid overexertion when shovelling snow. While shoveling, make sure you take frequent breaks so you aren't over-stressing your body.
- Dress in several layers of lightweight clothing. Wear mittens and a hat (preferably one that covers your ears).
- Wear waterproof, insulated boots to keep your feet warm and dry and to help maintain your footing in ice and snow.
- Regularly check for frostbite. Symptoms may include numbness or white areas on your face and extremities (ears, nose, cheeks, hands and feet in particular).

Winter Skating



Perhaps more than anything else, there is no tradition more Canadian than ice skating! Stay safe while engaging in this Canadian pastime by skating at community skating rinks. You can find a list of all outdoor community skating rinks on the City of Markham's website at markham.ca/skating.

Please be advised that skating on ponds, stormwater ponds and waterways is **strictly** prohibited. Skating on these surfaces is dangerous due to multiple variables that contribute towards thin ice. For your safety, only skate on community skating rinks within the City of Markham.



Bright Spots - In the Community

"I would like to thank you so very much for assisting me with having my parking infraction removed from the MTO. Today at 2:55 pm I received confirmation from Rachel at parking / administration of the Markham Civic Center.

I know that you went above and beyond what was required of you. Especially on a Friday when everyone is wanting to wind down. I'm extremely grateful for all you did. This was a very stressful time for me and without your help, I could not have resolved it as quickly.

I hope you and your loved ones have a wonderful Thanksgiving weekend. I'm very thankful for you."



The **Terry Fox Run** on September 17 was a resounding success.

The turnout was great and support was tremendous. Markham By-law staff participated and did their part in contributing to this important community initiative and cause.